

## **Panduan menggunakan system aduan/maklumbalas**

### **Langkah 1**



### **Langkah 2**



### Langkah 3

Laman Utama | FAQ | Peta Laman

Sila nyatakan aduan/maklum balas anda:

Jenis \*: - Pilih - Sila pilih jenis maklumbalas

Tajuk \*:

Butiran \*:

Hasil yg dikehendaki :

Agensi \*:

Lampiran :

### Langkah 4

Butiran peribadi anda:

Nama \*:

Nama Syarikat/Agensi \*:

No. Pengenalan \*: - Pilih -

Jenis Pelanggan \*: - Pilih -

Jantina \*: - Pilih -

Umur \*: - Pilih -

Kewarganegaraan \*: - Pilih -

Pekerjaan \*: - Pilih -

No. Telefon \*:

Faksimili \*:

E-mel \*:

Alamat \*:

Poskod \*:

Negara \*: Malaysia

Negeri \*: - Pilih -

Daerah \*:

Penafian:

Kerajaan Malaysia tidak bertanggungjawab terhadap sebarang kehilangan, kerosakan atau keibaian yang dialami kerana menggunakan perkhidmatan ini.

Saya bukan robot

Akaun pengguna Sistem Pengurusan Aduan Awam (SISPAA)?  
Log Masuk   
Daftar Baharu

Sila maklumat anda

## Langkah 5

The screenshot shows the official website of the Malaysian Ministry of Agriculture and Food Industries (MAFI). The header features the MAFI logo, the text "Kementerian Pertanian Dan Industri Makanan Malaysia", the date "Ahad, 15/08/2021", and the time "2:09:23 PM". The main banner displays the text "SISPAA" and "Sistem Pengurusan Aduan Awam" against a background of the Malaysian flag and a city skyline. Below the banner are three navigation buttons: "Aduan/Maklum Balas Baharu", "Semak Aduan/Maklum Balas", and "Log Masuk Pelanggan Daftar Baharu". A red callout box highlights the "Semak Aduan/Maklum Balas" button. The left sidebar contains the national emblem of Malaysia and contact information for MAFI, including address, phone number, fax, and website. The right sidebar contains fields for searching a ticket ("ID Tiket") and includes a "Semak" button.

## Langkah 6

This screenshot shows the same SISPAA website interface as in Langkah 5. The "Log Masuk Pelanggan Daftar Baharu" button is highlighted with a red callout box. The left sidebar remains the same, displaying the national emblem and MAFI contact details. The right sidebar now displays the "Log Masuk Pelanggan" form, which includes fields for "ID Pengguna" and "Kata Laluan", along with a "Masuk" button and a "Lupa Kata Laluan Anda ?" link.